

**REPORT FOR: HEALTH AND SOCIAL  
CARE SCRUTINY SUB  
COMMITTEE**

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<b>Date of Meeting:</b>	14 March 2017
<b>Subject:</b>	Shaping a Healthier Future – Update from NW London Joint Health Overview and Scrutiny Committee
<b>Responsible Officer:</b>	Alex Dewsnap, Divisional Director, Strategic Commissioning
<b>Scrutiny Lead Member area:</b>	Health: Policy Lead – Councillor Kairul Kareema Marikar Performance Lead – Councillor Vina Mithani
<b>Exempt:</b>	No
<b>Wards affected:</b>	All
<b>Enclosures:</b>	None

## **Section 1 – Summary and Recommendations**

This report provides an update on the discussions at the latest meeting of the NW London Joint Health Overview and Scrutiny Committee (JHOSC) for the Shaping a Healthier Future programme.

**Recommendations:**

The Sub Committee is asked to:

- Consider the update and provide any comments/issues that are to be raised in advance of the next JHOSC meeting.

## **Section 2 – Report**

The North West London Joint Health Overview and Scrutiny Committee (JHOSC) comprises elected members drawn from the boroughs geographically covered by the NHS NW London Shaping a Healthier Future (SaHF) programme and was set up to consider the proposals and consultation process formally between the period of 2 July and 8 October 2012. The proposals set out the reconfiguration of the accident and emergency provision in North West London. This included changes to emergency maternity and paediatric care with clear implications for out-of-hospital care.

The JHOSC published its final report in October 2012, making recommendations on how the SaHF proposals could be developed and implemented, including the risks that needed to be explored. The JHOSC also recommended that the committee continue to meet beyond the original consultation period to provide ongoing strategic scrutiny of the development and implementation of Shaping a Healthier Future.

Harrow's ongoing participation in the JHOSC examining the implementation of the SaHF ensures that scrutiny of the issues is maintained at a regional level and that Harrow residents' perspectives are put forward to the NHS as it implements the SaHF programme. The Health and Social Care Scrutiny Sub Committee receives regular update reports on the JHOSC so that it can pick up any local issues in its own work programme as well as feed into the JHOSC's agenda planning and deliberations. As confirmed at Annual Council on 19 May 2016, Harrow's member representatives on the JHOSC for 2016/17 are Councillors Michael Borio and Vina Mithani.

### **JHOSC meeting on 20 February 2017**

The latest meeting of the JHOSC was held on 20 February 2017. Neither Harrow member representative was able attend, however there was officer attendance. Detailed below are key headlines from those discussions, which centred on the development of the Sustainability and Transformation Plan (STP) for NW London:

#### Consultation and engagement

North West London Collaboration of CCGs advised that one of the key principles of the engagement process is that they listen and act upon the advice they receive, feeding back as much as possible. They provided details of the latest submission which contained details of the response to patient and organisation feedback (including written submissions, public meetings, comments received via the online engagement tool, and from questions raised through the public outreach).

Further planned engagement would be at a local level from early 2017 with staff, patients and communities around the services to best meet local needs; this will enable services that have been identified within the preferred option to be tested and detailed clinical models to be coproduced with staff and the public. If this engagement enables a way of delivering services that are better than the preferred option or deliver the same benefits for less money or faster, then this will be taken forward.

The EIA will be updated as clinical models are developed.

### Implementation/ Timeline

The STP is a five year plan and there will be phased implementation of the delivery area projects to allow further review, refinement and prioritisation of plans where required. JHOSC was advised that sign off of the first stage business cases would happen week ending 3 March; STP Leadership would review these week ending 10 March; the Joint Health and Care Transformation Group will review and recommend prioritisation of these week ending 17 March; finance review and delivery area review and sign off of second wave business cases and STP Leadership review week ending 7 April; Joint Health and Care Transformation Group will review and recommend prioritisation of these week ending 21 April.

*Note: the business case is split into two parts; Part 1 has an executive summary and 5 sections (strategic case; economic case; financial case; commercial case and management case) – this is a technical document to secure capital investment (£513m) to deliver the next phase of SaHF and makes the case to invest in primary care estate, out of hospital hubs, acute hospitals in outer NW London and Ealing hospital, with an updated list of services at Ealing which there will be further engagement on.*

*Part 2 is a technical document to secure capital investment in the subsequent phase of SaHF delivery and will make a case for investment in acute hospitals in inner NW London; this will be developed this year.*

### Transport

#### **Transport Advisory Group**

The North West London Transport Advisory Group (TAG) was established to support Shaping a Healthier Future and will also play a role in supporting the STP. The TAG is expected to meet quarterly in 17/18 to provide strategic oversight of the transport requirements and commission specific pieces of work in line with the STP delivery.

The TAG continues to lobby/work with Transport for London (TfL) to seek improvements to bus services to facilitate access to healthcare sites in North West London.

In September 2016 Route 483 was introduced in September 2016 after consultation by TfL including public presentations at NWP Hospital and Ealing Hospitals in March 2016. The route replaced route 83 between Ealing Hospital and Alperton and covers Ealing Hospital-Hanwell-West Ealing-Ealing Broadway-Hanger Lane-Alperton-Wembley-East Lane-Northwick Park-Harrow Bus Station.

The bus service runs every 8 minutes Monday-Saturday daytimes, 15 minutes after 8pm weekdays and 10 minutes Saturdays and Sundays. Journey time between hospitals approximately 50 minutes off peak, 1hr 15 minutes peak. It also provides useful new links between NPH and Hammersmith/QCH via Hanger Lane and passes several GP practices.

Overall the response has been good, particularly between NWP Hospital and Wembley where it relieves overcrowded route 182 and provides new links between East Lane/Wembley Hill Road and NPH/Harrow. Main problems are Wembley event days, and congestion in East Lane, Wembley High Rd and Ealing Rd.

### **Patient Transport Services:**

A review of patient transport services across North West (NW) London is being undertaken by the Patient Transport Programme Board (PTPB). The purpose of the review is to improve the experience of patient transport to and from all settings of care and to raise standards to ensure a consistent and equitable transport service is being delivered across NW London. The work so far has two themes – improving quality and standardising the assessment process.

### **Improving quality and patient experience**

In 2015/16 evidence from a survey answered by 700 people, and two patient workshops highlighted variations in patient experience of patient transport across NW London. This led, in 2016, to the coproduction of the Patient Transport Service Quality Standards, the Patient Transport Services Patient Charter and a set of key performance indicators (KPIs). In May 2016 the Patient Charter and quality standards were launched. Acute hospital trusts in NW London are now working towards these standards and report against the KPIs.

The Quality Standards and Patient Charter are displayed as posters in transport and discharge lounges, waiting areas for outpatients and renal units in each hospital.

To improve standards and patient experience for all patient transport users across NW London the Acute Trusts Transport Working Group was established earlier in 2016 and two further working groups will be established to look at: Mental Health and Transport to Local Services. Each working group will report to the Patient Transport Programme Board.

### **Standardising the PTS assessment process**

The Department of Health's (DoH) national eligibility criteria are a guideline for the assessment process, which determines whether a patient has a clinical need for free patient transport.

At present in NW London, evidence suggests that the assessment processes differ between each hospital. The aim is to review this and find out exactly where levels of service in NW London may vary; and also to find out whether patients are receiving different levels of help with transport to and from hospital and the assessment processes are currently being reviewed.

Following the review, the Acute Trusts Transport Working Group will coproduce a common assessment process. This is to ensure that there is a consistent and equitable common assessment process in line with the DoH's national eligibility criteria for PTS across all NW London acute trusts.

### **Details of the inclusion of community pharmacy within the reconfiguration strategy**

As the STP progresses it is anticipated that community pharmacies will play an increasing role in delivering care as part of the integrated health and social care system.

### **Financial Implications**

The costs of delivering the health scrutiny work programme will be met from within existing resources.

### **Performance Issues**

There is no specific performance issues associated with this report.

### **Environmental Impact**

There is no specific environmental impact associated with this report.

### **Risk Management Implications**

There are none specific to this report.

### **Equalities Implications**

There are a number of equalities implications that relate to the reconfiguration of health services in North West London as a whole. These implications form part of the ongoing considerations of the JHOSC.

### **Council Priorities**

*Protect the most vulnerable and support families*

## **Section 3 - Statutory Officer Clearance**

Statutory clearances not required.

<b>Ward Councillors notified:</b>	N/A
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## **Section 4 - Contact Details and Background Papers**

### **Contact:**

Rebecka Steven (Policy Officer)  
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### **Background Papers:**

Agenda papers for the JHOSC meeting on 20 February 2017:

<http://www.harrow.gov.uk/www2/mgCommitteeDetails.aspx?ID=1102>

